

TRADING WITH CONFIDENCE: HOW TIGER COMPUTING SUPPORTS SUCDEN FINANCIAL'S LINUX INFRASTRUCTURE

Expert Linux support for the high-performance, high-security demands of modern financial trading.

BACKGROUND

Sucden Financial is a leading global multi-asset execution, clearing, and liquidity provider, with a strong heritage in commodities and a growing presence across derivatives, FX, and fixed income.

As a financial services firm operating in high-frequency, high-stakes trading environments, system performance and uptime are non-negotiable.

At the core of their trading platform? Linux.

THE CHALLENGE

HIGH-STAKES SYSTEMS, LIMITED IN-HOUSE CAPACITY

Sucden's trading platform runs on a dedicated Linux environment that demands expert oversight, secure configuration, and near-zero downtime. While the infrastructure was stable, their internal teams didn't have the time or specialist knowledge to fully support or scale it in line with the business's needs.

They needed a partner who could take ownership of their Linux systems and:

- Support and maintain a secure, performance-critical trading platform
- Ensure system availability without interrupting live trading
- Provide expert guidance on best practice and future infrastructure planning
- Offer flexible, responsive support that integrates smoothly with internal teams

A colleague recommended Tiger Computing – and after initial conversations, Sucden recognised our experience supporting Linux in complex financial services environments.

THE SOLUTION: END-TO-END, DAY-TO-DAY SUPPORT

Tiger now provides end-to-end Linux support for Sucden's trading platform infrastructure, managing a tightly controlled environment where uptime and security are paramount.

Key activities include:

- Day-to-day support tailored to financial operations
- Security-focused system management with minimal operational disruption
- Specialist consultancy to assist with their ongoing migration from Oracle Linux to Ubuntu - helping reduce licensing costs and improve long-term maintainability
- Cross-team collaboration to navigate corporate approval processes and ensure seamless integration with internal IT and compliance functions

OUTCOME: EMBEDDED LINUX SUPPORT

The results so far?

- Full workload relief for internal staff previously tasked with Linux support - freeing up valuable time to focus on business-critical projects
- Improved system stability across the trading platform estate
- Confidence in compliance and security, knowing that systems are proactively monitored and maintained
- Stronger internal alignment, with Tiger acting as a trusted extension of the IT team

Most importantly, Sucden is now looking to expand the partnership beyond the trading platform, engaging us in consultancy and exploring a broader support scope across their wider Linux estate.

What Sucden Says About Working with Tiger Computing

"Tiger Computing has taken full ownership of our trading platform's Linux environment. Their expertise, responsiveness, and professionalism have made a real difference - our internal teams now have the headspace to focus on development and innovation, knowing the infrastructure is in safe hands."

Kofil Ali, Head of Trading Technology, Sucden Financial

LOOKING AHEAD

As Sucden continues to modernise and streamline its infrastructure, Tiger will remain a key partner - helping to build a Linux environment that's secure, scalable, and ready for the future of financial services.

Let's Talk:

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Schedule a call



WE DO LINUX. YOU DO BUSINESS.